**Infant Formula Shortage Resources**

Use the following resources for assistance locating formula and to stay up to date on the current formula shortage.

**General Information:**

* **U.S. Department of Health and Human Services**

[hhs.gov/formula/index.html](https://www.hhs.gov/formula/index.html)

Website frequently updates with resources and information including safe formula practices, how to introduce a new brand of formula to your infant, and guidelines to using formula shipped from other countries

* **Nationwide Children’s Hospital**

[nationwidechildrens.org/family-resources-education/700childrens/2022/05/formula-shortage](https://www.nationwidechildrens.org/family-resources-education/700childrens/2022/05/formula-shortage)

Website shares alternative to certain brands/types of formula, discusses formula Dos and Don’ts, and safety practices

**Infant Formula Producers:**

* **MyGerber Baby Expert**

[gerber.com/mygerber-baby-expert](https://www.gerber.com/mygerber-baby-expert)

Website that can connect you to a certified nutrition or lactation consultant by phone, text, Facebook messenger, web chat, or video call

* **Similac (Abbott) Urgent Product Request Line**

[abbottnutrition.com/metabolics](https://www.abbottnutrition.com/metabolics)

An OB/GYN, Pediatrician, or other health care provider can submit an urgent product request for metabolic or low iron formula online through this website

Contact your provider if you are in need of metabolic or low iron formula

* **Enfamil (Reckitt) Customer Service Line**

Call 1-800-222-9123 (BABY-123) for help finding Enfamil formula

**Formula Exchange**

* **Free Formula Exchange**

[freeformula.exchange/home](https://freeformula.exchange/home)

Volunteer run Program that connects families to available formula donations

Submit form online with information including your location and specific type/brand of formula your child needs. You will be contacted via email about available donations once signed up

**Service Providers:**

These programs offer a variety of services and programs for Massachusetts families. They may also be able to assist in connecting to available formula.

* **Family Nurturing Center Boston, MA**

[https://familynurturing.org/welcome-baby](https://familynurturing.org/welcome-baby/)

617-474-1143

Center connects parents and infants to resources through Family Nurturing groups and Welcome Baby groups. Explore website for more information, or call to inquire about available resources and group availability.

* **Coordinated Family and Community Engagement Network (CFCE)**

[https://www.mass.gov/service-details/coordinated-family-and-community-engagement-cfce-network](https://www.mass.gov/service-details/coordinated-family-and-community-engagement-cfce-network#:~:text=Coordinated%20Family%20and%20Community%20Engagement%20%28CFCE%29%20Network%20CFCE,services%20to%20350%20cities%20and%20towns%20in%20Massachusetts).

A Mass.gov program with locally based agencies that provide child development services and connect families to resources

Follow link to find your local agency